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Donna M. Stumpf
Animal Humane Executive Director

Our Mission
Our mission is to support and improve the lives of New Mexico’s cats and dogs through sheltering, adoptions, humane education and veterinary services.

Our Vision
A society in which every animal is treated with respect and compassion.

Our Core Values
- Compassion for all who are vulnerable, suffering, frightened, or in need.
- Respect in all relationships and interactions.
- Accountability for our actions as they impact our community.
- Quality of our care and services.
- Safety in all of our environments.
- Stewardship of the organization.
looking forward, looking back

This past fiscal year, love & lessons took place on two sides of Virginia Street. Last November, our agility fields at The Center opened. Our initial 40 students, taking classes on two grass fields, have since tripled and renovations of the three buildings on our newest 2.28 acres began — as did fundraising efforts for our $2 M capital campaign to support this important development. Our latest construction project to further improve our growing footprint in southeast Albuquerque was undertaken with three goals in mind:

**Keeping** pets with their owners by providing diverse educational opportunities & increased access to resources that will strengthen pet + owner bonds; **Sustaining** our current life-saving operations, which provide much-needed resources for the 200 pets in our daily care as well as pets & owners throughout New Mexico; and, **Building** a greater capacity to generate more revenue that allows us to further invest in our team, our shelter’s greatest resource.

Our expert staff represents a combined 380 years of service at Animal Humane. The combination of their skills, hands & hearts allowed our shelter to reach a **94% Live Release Rate** and place **4,150 pets in loving homes** this past year, as well as reach **every other achievement highlighted in this report!** As our team continues to work together and devote their expertise — our pets, community & state continue to benefit from their immense talents which they give willingly each day.

Hence, an enormous round of thanks is owed to them — as well as every volunteer, donor, Board Member, adopter and event & class attendee whose support & passion allowed us to improve the lives of New Mexico’s cats & dogs. Our important work, and the immeasurable love exchanged between pets & owners, continues **because of you**.

Donna M. Stumpf    Kris Stichman
Executive Director    Board President

Allie, AKA - MACH Walkabout PAW’s Lil Alligator RN, HSAS, PT, FDC, MXB, MJE, MXF, T2B, THDN, CGC
volunteers: compassion & respect

The math is simple, without volunteers Animal Humane would not be able to offer even a fraction of the programs and services currently found on our roster. From walking dogs or cuddling cats to assisting low-income pet parents with paperwork at our ASPCA® Community Partnership’s Pet Health Fairs, our volunteers, like our donors, keep our shelter’s wheels turning and the love flowing to both pets and people.

In Fiscal Year 2017, the cats and dogs at Animal Humane benefited from the loving care & commitment of 477 volunteers who gave 45,100 hours of their time. This equates to 21.68 full-time employees. Through countless small acts, done with great love for the pets in our care and in our community, volunteers saved Animal Humane approximately $451,000 in wages over the course of the fiscal year. We treasure each of our volunteers and acknowledge that we could not fulfill our mission without them.

Pet Food Bank: volunteer-managed, pet-approved

One Animal Humane program that is almost entirely volunteer run is our Pet Food Bank. Opened in its current iteration in 2009, our Pet Food Bank helps low-income pet parents avoid surrendering their pets because they cannot afford to feed them reliably. Patrick Mead, the program’s first volunteer, still manages it today. He devotes nearly 20 hours weekly to coordinate volunteers, track the 125,000+ pounds of food distributed & number of people served, welcome repeat clients and qualify newcomers — all because, like you, he loves pets.

Visit our Pet Food Bank on a Sunday or Wednesday morning and the importance of our volunteer family is clear. Each week, an average of 20 dedicated volunteers spend time sorting, mixing, bagging and distributing donated food for pets whose human companions are experiencing financial hardship. Just like our donors, our Pet Food Bank volunteers are living embodiments of Animal Humane’s core values as they warmly greet each client and empower them to care for their beloved pets.

Many of these volunteers are also involved with other Animal Humane departments. Each is well-versed in educating visitors about our many programs while simultaneously ensuring that no one has to choose between eating and feeding their pet, because, we know pets are family, too.

The time our amazing volunteers donate and the love they serve up are just as integral to keeping beloved pets healthy and at home as the food they distribute. We cannot thank them enough for all they do.
Animal Humane’s Thrift Shop runs on pet-love power


These aren’t the only treasures you’ll find at Animal Humane’s Thrift Shop, located at 4646 Menaul Blvd NE. Open seven days a week, 9 am – 6 pm, our Thrift Shop generates over $800,000 per year for Animal Humane — more than 12% of our annual operating budget. These vital funds, like your donations, support & improve the lives of New Mexico’s cats & dogs.

While we have seven full-time Thrift Shop staff, the 40+ volunteers who help our Team weekly provide the essential assistance and love that is required to keep our well-run retail operation raising funds for the precious pets in our care. And with 59 volunteer shifts to fill every week, it’s no wonder Nila Scarberry, Director of Thrift Operations, always welcomes more help.

Volunteers sort donations, organize & tidy displays, help shoppers and run the cash register. Beyond that, Nila points out, “Volunteers make the Thrift Shop a fun place to work. They make me laugh; they love to help. They’re awesome!”

Most volunteers work at least four hours per week, but some dedicate an amazing 16 - 20 hours weekly. If you have a great eye for fashion, a knick for knacks, or simply want to put your passion for pets to good use, consider becoming a Thrift Shop volunteer (no retail experience is necessary.) For more information, please email NewVolunteer@AnimalHumaneNM.org.

Whether you are a volunteer or a donor, the pets and staff of Animal Humane recognize that you are our greatest treasure. At every Animal Humane location, and with each adoption, vaccination or bag of pet food we provide, we are thankful for your wonderful support.
Adoptions & Intakes

- **4,449** Total Pets Received
- **4,150** Animals Adopted, Transferred or Returned to Loving Homes
- **4,150** Animals
- **1,861** Free Behavior Helpline Calls
- **12 days** Average Length of Stay for Adult Dogs
- **9 days** Average Length of Stay for Puppies
- **17 days** Average Length of Stay for Adult Cats
- **9 days** Average Length of Stay for Kittens

Behavior

- **1,861** Free Behavior Helpline Emails
- **285** Free Behavior Helpline Emails
- **476** Humans and Their Dogs Attended 188 Training Classes
- **129** Students and Their Dogs Attended 77 Agility Classes at The Center
- **129** Students and Their Dogs
- **1,332** Vaccinations Given
- **1,332** Vaccinations

Community Partnership

- **609** Pets Kept in Loving Homes Through Safety Net Services
- **809** Low-Cost S/N Vouchers Redeemed
- **476** Humans and Their Dogs
- **382** Pets Microchipped
- **263** Pets Kept in Loving Homes Through Safety Net Services
- **1,861** Free Behavior Helpline Calls

Other

- **0** Number of Healthy Animals Euthanized Since 2010
- **1,472** Pets Transferred Into Our Care Through Project Fetch
- **109** Shelter Dogs Received Behavior Support
- **17** Shelter Cats Received Behavior Support
- **49** Care Packages Provided for Long-Time or Pets With Special Needs
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94% Live Release Rate

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- **382** Pets Microchipped
- **6** Pet Health Fairs Held in Targeted Zip Codes
- **476** Humans and Their Dogs
- **382** Pets Microchipped
- **6** Pet Health Fairs Held in Targeted Zip Codes
Clinic Care for Shelter Pets Volunteer & Outreach

416 Special Surgeries Performed on Shelter Pets

Volunteer & Outreach

11,500 Pet Food Bank Visits

16 Community & School Shelter Tours Given

151 Off-Site Visits to Schools & Community Groups

477 Volunteers

45,100 Hours Donated

16 Junior Ambassadors

5,743 Students & Teachers Reached Through

8,602 Learn Humane Educational Hours

For more information about these and other Animal Humane programs and services, please visit our website at AnimalHumaneNM.org.

13,277 Shelter Pet Veterinary Checks Performed

120 Foster Care Families

12 Full-Time Equivalent Employees

8,319 Vaccinations Given

21.68 Special Surgeries Performed on Shelter Pets

59 Cats Treated for Ringworm

7,501 Shelter Pets Spayed or Neutered

613 Lyme Sulpher Dips Completed

4,317 Owned Pet Exams

9 Dogs Treated for Ringworm

299 Special Surgeries for Owned Pets

506 Owned Pets Spayed or Neutered

59 Cats Treated for Ringworm

2,501 Shelter Pets Spayed or Neutered

11,500 Pet Food Bank Visits

477 Volunteers

45,100 Hours Donated

16 Junior Ambassadors

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8,602 Learn Humane Educational Hours

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quality care means quality of life: Brody & Maui’s stories

Brody: born to be wild-ly adorable

When he arrived at Animal Humane, our staff named him Smoochie Poochie. It was a perfect name for this adorable 2-month-old American Pitbull pup — as everyone who saw him loved him. A favorite, especially of our Donor-subsidized Veterinary Clinic & Foster Care Teams, Smoochie Poochie, now named Brody, required extensive treatment to address the ligament laxity and abnormal curvature of his legs, which resulted from a congenital defect.

Together, our Clinic Team and Brody’s Foster Care family worked extensively to correct these challenges with a special diet, leg braces, and physical therapy. For four months these wonderful volunteers, Dave & Teresa Boyd, steadfastly worked with Brody. They knew that he deserved every opportunity to heal and find a happy home.

Each day they helped Brody into and out of the special hobbles our Clinic created to help train and strengthen the muscles in his legs. They transported him to Animal Humane for weekly veterinary checks and back home for nightly snuggles. Without you, Brody & the Boyds would never have come together.

Your support of Animal Humane is critical to success stories like Brody’s. We wouldn’t have the resources, the Team or the opportunity to help 4,150 pets find loving homes this past year and countless others find the behavioral assistance, veterinary care or other resources they need to thrive, if not for your support.

Brody, as it turned out, was the perfect pet for the Boyds. Teresa & Dave have assisted over 150 pets since they joined our Foster Care family in 2009. The Boyds have also supported our shelter financially, partnering with us to hold events, such as Holiday Pop-Up Markets and Dine Outs at their local eatery, Holy Burger. According to Teresa, “Brody is a delicious addition to our family. He has four brothers — Teddy, Preacher, Frodo & Tuna — all of whom were fostered through Animal Humane. All five looked me in the eye with gazes that clearly said, ‘I need you.’ Taking care of animals any way we can is what we love to do!”

In Fiscal Year 2017, 819 pets entered our Foster Care program. Most were simply too small or too young for adoption, others, like Brody, need months of therapy, numerous veterinary visits and even more love to be ready for their new family. Often, the pets who need the most help are not adorable puppies like Brody, but adult pets who are successfully overcoming severe medical or behavioral obstacles. It is feline and canine aficionados like you, our dedicated volunteers and wonderful donors, who make it possible for these deserving cats and dogs to heal and transform into someone’s perfect pet. Thank you.
Maui: fiery fighter

A tiny, helpless kitten, Maui started his life in a parking lot. Barely a few hours old, he was spotted by a kind man. Wanting to ensure the safety of the tiny kitten, but not wanting to scare away Maui’s feline family, he kept an eye on the tiny kitten from afar. When Maui’s mother never returned, he knew it was time to step in and help the little gray Tabby. Carefully, Maui’s rescuer picked him up and headed to Animal Humane — where you made it possible for the vulnerable kitten to receive life-saving care.

Fortunately, our Foster Care Team has the specialized tools and skills to care for such fragile newborns. With the help of dedicated volunteers, our Team works day and night to heal pets of all ages, from at-risk, bottle-fed kittens & puppies to senior pets recovering from surgery. Your support of our mission allows us to respond to each pet’s individual needs, increasing their chance of a healthy & happy life.

Our Foster Care Manager, Samantha Montgomery, spent several days tube feeding Maui — preparing kitten formula every three hours, 24 hours a day, until he was able to drink from a bottle. As Maui gained strength, his fiery personality emerged. While helping socialize the young kitten, a Foster Care Volunteer hailing from Hawaii suggested the name Maui, after the Hawaiian god of fire.

Samantha cared for Maui through every stage of his growth — from tube feeding, to bottle feeding and finally to solid food. Samantha’s own cat, Basil, even donated serum, giving Maui the antibodies he never received from his own mother’s milk.

Our Team is no stranger to the pull of a perfect pet, and at each new step, Samantha could have transferred Maui’s care to a Foster Care Volunteer but she didn’t. Samantha reflects, “I found myself hesitating until it was hard to imagine my life or my home without him.”

Maui continues to thrive alongside his big brother Basil and canine sibling, Abbie. “He is an awkward teenager — all legs and tail. He is a rambunctious playmate, but also good at cuddling,” Samantha reports.

This year, because of you, Maui and over 4,100 other pets received extraordinary care and found loving homes. Thank you for making each happy moment possible.
stewardship: giving with confidence

At Animal Humane New Mexico, we recognize the importance of your generous giving. You give to save lives, and we want to take every opportunity available to assure you that your investment in our work is well spent. While we welcome the opportunity to show you directly the impact of your giving by inviting you to visit our campus, we are also honored to have our work objectively evaluated by unbiased, third-party organizations.

For the 5th consecutive year, Animal Humane New Mexico was awarded the coveted Four-Star honor from our nation’s largest nonprofit evaluator, Charity Navigator. This honor indicates that we are judiciously using your contributions, and that we are committed to maintaining financial health, accountability, transparency & the long-term sustainability of our vital programs and services.

In 2017, Animal Humane New Mexico also achieved GuideStar’s Platinum Participant award, the highest level of recognition they offer. We earned this distinction by evaluating and reporting our annual achievements against our mission in quantitative terms. As a participant in GuideStar’s transparency program, we are excited to provide our wonderful donors and other interested individuals with information about our mission, impact, finances, and programs through both our website and in their public database.

We are deeply grateful that you choose to support the amazing dogs and cats who enter our care. If you have questions about our vital programs & services or our financials, we would cherish the opportunity to speak with you at any time.

Awards & Recognition

Charity Navigator Four-Star Rating, 2013-present
GuideStar Platinum Rating, 2017
Reader’s Choice – Best Nonprofit, Albuquerque Journal 2014-present
Best Nonprofit for Animals – Alibi Magazine, 2017
Eagle Award for Renovations Under $8M – Associated Builders & Contractors New Mexico, 2014
New Mexico Ethics in Business Award, 2012
Our Financials

As a private 501(c)(3) nonprofit organization, Animal Humane New Mexico receives no city state or federal funding. We are wholly responsible for earning or raising 100% of our $6.5 million dollar operating budget.

During Fiscal Year 2017 we were fortunate to generate 25% of our shelter budget through earned revenue. Primary sources of earned revenue were fees from adoption & behavior classes, fees for services provided to clients at our Donor-subsidized Veterinary Clinic; and revenue earned at our retail locations including our Thrift Shop, Main Campus Animal Outfitters pet supply store & Westside Adoption Center Mercantile. Beginning in late 2016, we also started earning revenue to support shelter operations with the offering of high-level agility classes at The Center at Animal Humane. Once complete, services offered at The Center, including training, doggie day care and boarding, will add a growing revenue stream to support our life-saving shelter and community pet assistance programs.

The remainder of our operating budget is raised through generous private donations from passionate pet lovers, including individuals, businesses, foundations, and the wonderful donors who remember homeless pets in their estate plans. Every donation is highly valued and judiciously used to operate the wide variety of programs and resources Animal Humane offers.

All Figures based on the Fiscal Year 2017 financial statements audited by Pulakos CPAs, an independent firm that has given Animal Humane New Mexico a clean opinion. Our full report and IRS Form 990 are available at AnimalHumaneNM.org.

*Animal Humane received donated advertising, goods and other professional services in the amount of $636,431. This amount has been included in the Total Support & Revenue, and also in the Total Functional Expenses, creating a net effect of zero impact on change in net assets.
We are delighted to honor the wonderful individuals, businesses, foundations, and estate donors whose gifts supported our pets & programs from July 1, 2016 through June 30, 2017. Without the generous contributions from these and every donor, our life-saving work would not possible.

**Bequest & Estate Gifts**

Shirley & John J. Adams
Martha & Franklin Barker
Donald Davie
Carol A. Evans
Jim Hoogterp
Elaine A. Hounsell
Deborah & John L. Jackson
Richard D. Jenne
Vivyan P. Jordan
Suzanne A. Likens
Dolores J. Scovill
Billie Surmick
Mark Waldo
Cathy Eunice & Sterling K. Welch

**Monetary Contributions**

$100,000+
Anonymous (2)
ASPCA
Robbie Jones Animal Welfare Fund

$50,000-$99,999
Petco Foundation
PetSmart Charities, Inc.
Dr. John & Kris Stichman
Pat Vincent-Collawn
Dr. John W. & Clara C. Higgins Foundation
PetSmart Charities, Inc.
Petco Foundation

$5,000-$9,999
Pam & Tim Nichols
New Mexico Bank & Trust

$2,500-$4,999
Anonymous

$1,000-$2,499
Anonymous

**Lifesavers $2,500-$4,999**

Anonymous
Nancy L. Adam
Patrice & Bill Armstrong
Nancy E. Arnold
Pamela Barnett
Donna & Robert Bradley
Lori & Brian Berry
Leslie A. Boni
Canon Information Technology Services, Inc.
Dr. Judith A. Clary
Jane R. Cherpelis
Robert & Barbara Clemmensen Fund
CLT, LLC
Walter E. & Shelley Cohen Fund
Jennifer & Jason Cox

**Caregivers $1,000-$2,499**

Anonymous (5)

**Difference Foundation**

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Carol & John Cochran
Byron Cody
Janice C. Conaway
Kermit J. Newell
Corelab Structures
Jeanne M. Cornell
Cottonwood Mall
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Sue & William Culbertson
Peter Cuneo
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DatamartsPetLink
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Candace & Robert Deuble
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Lisa Dillon
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Deja Eastman
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Ryan
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Sherrill & William Filter
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Joyce Fisher
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Heidi E. Fleischmann
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Joan A. Ford
Yvonne Fox
Lorie Frank
Rebecca & Thomas Frock
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Pablo Garcia
Chris Gebel
Geeks Who Drink
Laurence P. Gilbert
Michele A. Gillett
Mary S. Gilstrap
Sandy Gold
Alice F. Gomez
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Match
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Thomas Jones
Linda Kay Jones
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Kristin & Jim Karner
John M. Karon
Georgetta P. Kehr
John W. Keizur
Bliss Kelly-Loree
Mary & Kenneth
Kendzierski
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Sidney Mallard
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Trish Mathes
Martie Matthews
Cheryl Mattison
Jonie McBee
McCarthy Holthus Law Firm
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Mary M. Shanklin  
Gay & Graham Shorman  
Isaiah Shay  
Jill & Mickey Shortencarrier  
Valerie Shullier  
Donald Thurn  
Christina & Lawrence Toldenino  
Laural L. Tolleson  
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Robert Torrison  
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Every pet featured in this report was adopted from Animal Humane.