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# Animal Humane New Mexico's Strength

Nationwide animal welfare has undergone massive changes during the last fiscal year. From the veterinary staffing shortage to the reasons pets are surrendered, and the behavioral & medical conditions in which they arrive, to the increase in pets being abandoned in our community and at our doorstep; every day our Team responds to the circumstances unfolding before us and answers the calls for our help. **But you make all we do possible.** 

Animal Humane's strength lies in our ability to modify our services and operations to account for continuous changes and challenges, be they undetected behavior of arriving pets whose endearing personalities will emerge after weeks of customized training... pets receiving numerous medical treatments and finding their match following extended stay in our care...or urgent requests from transfer partners thankful we are able to assist again.

Examples of each of these miracles follow and underlying them are the collective hands and hearts of our extraordinary community!

Some staff and volunteers have saved

lives for decades and others have folded into our fabric during pandemic times. All meld together daily to create a safety net to receive, care for, cheer on and celebrate each cat & dog's journey. Whether they work on Main Campus, sell donated treasures at our Thrift Shop or train and care for dogs at The Center, each staff member — not to mention each donor and volunteer — is vital to fulfilling our mission year-round.

Much like pets are integral parts of our families, so too is every member of our community. The contributions of those who stand with us now, or those who have departed, will forever give us strength for current times and the days and years ahead.

Thank you for being part of our family and ensuring we may respond to the pets and people who rely on us through your remarkable support.

Donna M. Stumpf Executive Director Rebecca Mount, DVM, DACVD Board President





3,224

total pets outgoing

689

pets outgoing from Westside Adoption Center

96%

Live Release Rate

# Westside Adoption Center Continues to Thrive

From the moment it opened in March 2016, Animal Humane's Westside Adoption Center (WAC) has been a popular location for pet adoptions. A small satellite location on the southwest corner of Coors and Alameda, our WAC was intentionally designed to provide Albuquerque's westside residents access to adoptions and pet supplies.

When the COVID-19 pandemic began in March 2020, we made the difficult decision to close our Westside Adoption Center. Unlike our Main Campus, we did not have suitable space to provide outdoor-only adoption services.

Although the location was temporarily shuttered, it was not forgotten! We saw the closure as an opportunity to make changes and renovations to the space.

During the years it was open, our staff had suggestions for improving the pet, staff and adopter experience, so while there were no people or pets to disturb, our skilled Facilities Team, led by Facilities Director Vince Mouser, moved in and went to work.

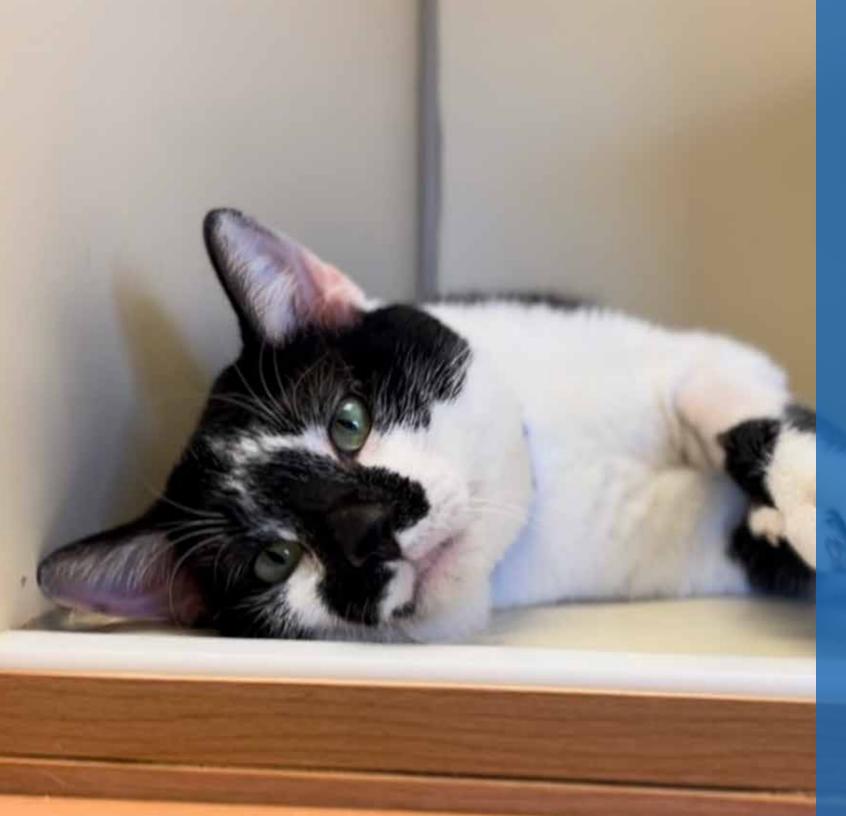
From improving soundproofing by adding acoustical drop ceilings with extra insulation to adding better ventilation and lighting, each improvement focused on ensuring that our pets were in the safest, and least stressful, environment possible. Similar to our Main Campus, opaque decals were added to decrease visual reactivity. We increased the outdoor exercise area to six times its original size. By adding a new shade cover, benches, fresh gravel to romp in and solid vinyl

fencing, our westside pups could receive extra off-leash enrichment.

As the long-anticipated re-opening approached in the summer of 2021, Scott Parker, our new Westside Adoption Center Manager, and Greg Danfield, Adoption Advisor, spent two weeks cleaning and organizing to make sure we were ready to welcome both pets and adopters back! We were more than ready because in fiscal year 2022, 689 pets found their loving home after temporarily residing at WAC.

We invite you to drop by to see the beautiful, inviting space for yourself next time you are in the area. You'll be greeted by eager cats and dogs who are looking forward to meeting their new loving families.





8,353

health exams performed by our Clinic Team

3,377

spay/neuter surgeries

283

special surgeries, like the one Earl received

### Earl Beats the Odds

Earl is a wonderfully, snuggly black and white Domestic Shorthair cat who came to Animal Humane as a stray. Upon his initial veterinary examination, our Clinic Team found that Earl had two serious health issues: he was FIV+ and he had a three-inch mass on his abdomen.

FIV, or feline immunodeficiency virus, is an extremely contagious and serious infection that, while manageable, weakens a cat's immune system. Infected cats are vulnerable to severe illnesses caused by common bacteria and viruses that don't usually make healthy cats very sick. Historically, a positive FIV test would likely have resulted in euthanasia in shelters across the country. But because of your kindness, and because we knew Earl could live a long, happy life, that's **not his story.** Your support of Animal Humane helped Earl heal and gave him hope for a love-filled future.

When it came time for his neuter surgery our veterinarian, Dr. Rebecca Yarne, also explored the mass on his abdomen. Luckily for this feisty feline, the mass turned out to be nothing more than a hernia and Dr. Yarne was able to repair it with ease.

While recovering from his surgery, Earl came down with an upper respiratory infection that required a week in isolation. He needed more time for both his body and his spirit to mend. And because of the love and generosity you have shown Earl and so many other pets like him, he was able to take all the time he needed. Despite all he had been through, Earl was still a Team favorite because of his friendly and patient personality.

In fact, this three-year-old was so outgoing that when he was finally declared ready for adoption after a month and a half in our care, he was selected for long-time Cats Around Town partner Gamers Anonymous. Earl's friendly and relaxed demeaner quickly attracted an adopter who was thrilled to welcome this special guy into a new forever home. Since being home Earl remains a social butterfly and has become quite talkative, especially when meeting new people. His family absolutely loves him, and we know he feels the same way.

Earl's story is just another reminder of the life-saving work that your passion for pets has made possible this year; thank you!





# Fostering Love through Project Fetch

Since its launch in 2009, Project Fetch has played a critical role in the work we do at Animal Humane. Your generosity has allowed us to transfer thousands of pets into our care from across the state over the years. Many of these pets are young or extremely vulnerable, and from shelters that don't have the resources to provide them with the best life possible. Luckily, from your support to our amazing Foster Caregivers' time and attention, our community regularly comes to the rescue of pets in need!

Such was the case one blazingly hot day this summer. We received a call from the City of Albuquerque Animal Welfare Department asking if they could bring us 10 puppies. Their shelter was overflowing with pets and providing the care these one-month-old puppies needed was going to be a struggle. They knew that, because of the commitment of donors like you, Animal Humane would be the perfect place for these adorable high-need babies!

The puppies were immediately brought to our Main Campus as part of our Project Fetch program and checked by our Veterinary Clinic Team. Despite their vulnerable age, all were healthy and ready to be placed in Foster Care until they were old enough to be vaccinated,

sterilized and adopted. Four Foster Caregivers answered the call for help.

While in Foster Care, our puppies and kittens are provided with nourishment, socialization and love during crucial developmental months. This fiscal year, we were tremendously fortunate to have more than 150 dedicated Foster Caregiver homes who aided our mission and helped us save vulnerable homeless pets.

Each of these puppies who were transferred to our care have since been adopted and are in loving homes! Thank you for your consistent support, which makes all of our programs possible.









625
pets served in Foster Care

1,659

pets transferred in through Project Fetch this fiscal year



# Community Comes Together for Pet Health Fairs

We can always rely on our pets to provide us with loyalty and companionship through all of life's ups and downs. Sometimes, whether we are facing job loss, medical emergencies, or any other unforeseen circumstances, we can use a little extra help. Thankfully, pet lovers in our community have your support to keep pets healthy and families together!

Each year we strive to host at least three Pet Health Fairs (PHF) in highneed areas throughout Albuquerque. Attending a PHF is an easy way for the owners in our community to access affordable, life-saving, preventative care for their four-legged family members. Surrounded by incredible volunteers, dogs and cats receive vaccines, quick health exams and microchips. Your dedication to keeping pets safe and healthy helped our Pet Health Fairs serve 194 pets this year!

"These events open up the door to having the option to vaccinate," a volunteer Vet Tech from Banfield Pet Hospital said. "I grew up [in the South Valley] and a lot of my dogs died from Parvo. I never thought there was any other option, but now, people don't have to go through that. Their pets are vaccinated and if they get lost, they have microchips so families can be

reunited. These events make this care accessible and affordable."

Pet Health Fairs don't just save pets. they save people too. For most attendees, their pets are their family, and they would be lost without them. One grateful pet owner you helped this year, Romy Salazar, described her beloved 13-week-old Pug, Frank, as "the best thing I have ever done for myself." After struggling with feelings of burnout and high stress during nursing school, Frank came to her rescue. His never-ending love and enthusiastic kisses have been an integral part of supporting Romy on her mental health journey. Just as your dedication has helped Frank the Pug, it has also helped Romy, the human at the end of his leash.

As we continue to host Pet Health Fairs throughout Albuquerque, we are truly appreciative of all you have helped us accomplish this year. During times of financial uncertainty, Pet Health Fairs are a beacon of hope for so many. As Mister Rogers said, "Look for the helpers. You will always find people who are helping." On behalf of the pets served through Pet Health Fairs this year along with their families, we thank you for being one of the helpers.





pet health fairs

Thank you to our veterinary partners who helped make this fiscal year's Pet Health Fairs possible:

Consuela Conley, DVM and staff
Sandia Animal Clinic



Erin Clarke, DVM Albuquerque Animal Welfare



Teri Wheeler, DVM Blue Cross Animal Clinic



Barbara McGuire, DVM





98

pets graduated from a behavior modification plan

"I would spend the nights scrolling through Animal Humane's website and when I saw her, I just really connected with her story."

IVY'S ADOPTER, JENNIFER

# Inspiring Ivy

Using Cognitive Behavioral Therapy is just one of the ways the Behavior Team at Animal Humane is able to enrich and support the lives of pets we have in our care. Since committing to explicitly address the psychological well-being of cats and dogs in 2000, our Behavior Team has calmed the souls of anxious pets and taught them necessary skills for success in a home. Because of donors like you, our Behavior Modification program was able to serve 98 pets this fiscal year, setting them up for success for years to come!

Ivy, a one-year-old Labrador American Pit Bull mix, was transferred to Animal Humane through our Project Fetch program from a shelter in Roswell, New Mexico. Surrendered at only five days old, Ivy only knew life in a shelter. She was an expert in the sounds of clanging metal gates and barking dogs, but she'd never experienced the joy of being held by her favorite person or lounging in the grass. By the time she left Roswell and headed to our Main Campus, Ivy was fearful and anxious. She needed patience and support. Thankfully, you were there to make sure her needs were met.

After evaluating Ivy, our Behavior Team found that typical shelter living, surrounded by but separated from other dogs, kept her anxiety at levels that prevented her from walking on leash. Additionally, our levels of interaction with pets, at least

two walks with volunteers a day and multiple opportunities to interact with our Team was not enough to increase lvy's confidence so she could feel comfortable around people. The Team decided to move lvy into the quiet, secluded environment of our dedicated Behavior Building, allowing her to decompress and become more comfortable while receiving more exposure to human voices and movement.

By playing simple games like Treat & Retreat, setting predictable routines, using confident helper dogs, and hand feeding her, our Team started to gain Ivy's trust. And slowly, Ivy began to open up! She started to enjoy her daily walks, accept love and affection and greet volunteers and staff with big tail wags. She was even able to move back into the kennels while maintaining her newly gained confidence. Ivy's life changed after one month in our Behavior Modification program, a program that is only possible because of donors like you!

Now that she was more at ease and sure of herself, Ivy was ready to meet her family and became available for adoption!
This sweet dog first met her human family in early June. When her adopters were looking for a new family member, they looked to Animal Humane where they had adopted their dog Jax.



"I would spend the nights scrolling through Animal Humane's website and when I saw her, I just really connected with her story," said Jennifer, Ivy's soon-to-be mom.

Ivy's new family met with her 5 times over a span of three weeks. Our Behavior Team worked with them every step of the way. For a few of their meetings, the family brought Jax. Jax and Ivy immediately hit it off and have been inseparable ever since her adoption was finalized. And because of Jax, Ivy's confidence only continues to grow.

"Jax helps Ivy reach little milestones every day," the family reports.

After only ever knowing shelter life, Ivy finally has a home where she is loved and adored. She loves being held by her family and is finally able to lounge outside in the grass. Thank you for giving Ivy and thousands of other pets like her the love they so desperately deserve!



457 active volunteers

40,883

total volunteer hours

We are unbelievably grateful to our fantastic volunteers who are utilizing their talents and skills to support our mission.

And we are grateful to you for helping create a shelter where individuals, like those on our Volunteer Photography Team, want to be present. Thank you for allowing them to share their art and better the lives of pets in need.

# Volunteers Help Capture Perfect Pets

Have you often found yourself scrolling through Animal Humane's website or social media and been captivated by the incredible photos of our shelter pets? We find ourselves doing it all the time! Great photos are an integral part of our success in helping our shelter pets find loving homes. And most of these photos are taken by our Volunteer Photography Team: Cathy, Prasanna, Stephen, Bruce, and Clara. We caught up with this amazing team to hear what they love about volunteering here!

# What made you all want to volunteer with Animal Humane?

"I retired about three years ago and I was looking for ways to contribute. I started out as a dog walker and then saw we were looking for people to join the Photography Team. Photography was a hobby that I was hoping to ramp up in retirement... It's a win-win. I'm helping out dogs and expanding my photography skillset." - Stephen

# Can you describe what a typical day is like for you when you are photographing pets?

"I come here with my daughter, and she helps me capture photos of the different cats that need new pictures." -Clara "It's not really independent, we rely on other volunteer groups such as dog walkers and cat socializers. And what makes me feel good about that, for the pet, is the fact that they are getting a little extra stimulation and a whole lot more attention and petting. The photography experience is really good for the pet." -Cathy

# How has working with shelter pets made an impact on your life?

"I've adopted two pets from here. And Bruce has fostered a billion kittens! And Prasanna has fostered a billion puppies!" -Cathy

"I learned how to do photography at Animal Humane. I realized that this was a cool hobby that I could do! I took some online courses. That's how I learned it! And the dogs are not judgmental, they've never told me I'm getting their bad side." -Prasanna

# What inspires you to continue to volunteer with us?

"It's a good place with a good mission and good people... I have volunteered here for quite some time, and this place just keeps improving and getting better." -Bruce







## 2021 - 2022 Financials

Animal Humane New Mexico is a private 501(c)(3) nonprofit organization that receives no city, state or federal funding. We earn or raise 100% of our annual operating budget. If you have questions about vital programs and services, or our financials, we would love the opportunity to speak with you at any time.

All figures are based on Fiscal Year 2022 financial statements audited by Pulakos CPAs, PC, an independent firm that has given Animal Humane New Mexico a clean opinion. Our full report and IRS 990 are available at AnimalHumaneNM.org/Financials-2022.

### **Expenses**

Animal Care Programs	\$5,221,062	69.2%
Community Outreach and Education Program	\$994,945	13.2%
Donor Development and Fundraising	\$841,520	11.2%
Management and General	\$489,672	6.4%
TOTAL FUNCTIONAL EXPENSES*	\$7,547,199	

#### Revenue

General Contributions	\$4,510,860	59.6%
Estate Gifts	\$1,069,409	14.1%
Adoption/Training/Animal Care Fees	\$1,481,192	19.6%
Retail Revenue	\$903,974	11.9%
Special Events	\$210,230	2.8%
Return on Investments	(\$608,204)	-8.0%
Loss on Disposal of Assets	(\$1,505)	0.0%
TOTAL SUPPORT & REVENUE*	\$7,565,956	

<sup>\*</sup> Animal Humane received donated advertising, goods and other professional services in the amount of \$706,901. This amount has been included in Total Support & Revenue and also in Total Functional Expenses, creating a net effect of zero impact on change in net assets.



# Your Support Saves Lives!

We are deeply grateful for every life-savina donation we receive. Our work is only possible with help from compassionate community members like you.

We would like to acknowledge the following individuals, businesses, foundations and estate donors who made donations of \$500 and above during our 2022 fiscal year.

Every effort has been made to provide a complete and accurate list of gifts received between July 1, 2021 and June 30, 2022. Please accept our wholehearted apologies for any errors or omissions and know that you have truly made a difference in the lives of homeless and at-risk cats and doas in New Mexico. Thank you!

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#### Champions

#### \$100,000 +

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#### \$25,000-\$49,999

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### Mission

Our mission is to support and improve the lives of New Mexico's cats and dogs through sheltering, adoptions, humane education and veterinary services.

### Vision

We envision a society in which every animal is treated with respect and compassion.

### Values

We believe in compassion, respect, accountability, quality, safety & stewardship.



### Our Locations

### **Animal Humane Main Campus**

615 Virginia St. SE, Albuquerque, NM 87108 505.255.5523

**Animal Humane Westside Adoption Center** 

10141 Coors Blvd. NW, Albuquerque, NM 87114 505.323.PETS (7387)

# The Center at Animal Humane (Training, Day Care & Boarding)

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