

Annual Report 2009



AnimalHumaneNM.org



Since 1965, Animal Humane has been providing humane support services to pets and their owners in our community. Animal Humane was founded to provide a second chance for Albuquerque's strays. Today, our services have expanded to include:

- Sheltering, adoptions and foster care services
- New Mexico's first and only low-cost veterinary clinic for qualifying families in need
- Behavioral Helpline, reward-based dog training classes, and rehabilitation services
- High-volume spay/neuter services to reduce pet overpopulation
- Emergency pet sheltering for victims of domestic violence and citizens undergoing cancer treatment
- Community outreach and humane education

A private, nonprofit organization that receives no public or government funding, Animal Humane is supported by contributions, bequests, grants, investments, proceeds from its retail outlets and fees for services.



at a glance

Total Animals Served	14,802
Total People Served*	17,985
Staff	65
Volunteers	222
Staff to Volunteer Ratio	1:3

adoption statistics

Animals Received

Owner Relinquishments	2,217	46%
Strays	1,618	33.5%
Animals Transferred in from other NM Agencies	750	15.5%
Adoption Returns	243	5%
Total Animals Received	4,828	

Animals Adopted, Returned to Owner or Transferred

Dogs	2,431	62%
Cats	1,488	38%
Total	3,919	

Outcome of Animals not Adopted

Animals Euthanized for Health or Medical Reasons	572	63%
Animals Euthanized for Space	72	8%
Still Available for Adoption 12/31	266	29%
Total	910	

Adoption Rate for Healthy/Rehabilitable Animals	92%
Euthanasia Rate for Health or Medical Reasons	13%
Euthanasia Rate for Space	1.6%

* Total people served is comprised of owner-relinquishments, adopters, and low-income veterinary clinic clients.

adoptions and animal care

Last year, we sought to improve prospects for cats in our community by declaring 2009 "The Year of the Cat." Our initiatives included the construction and opening of the Robbie Jones Memorial Cat House, the launch of our Cats Around Town! program, our ongoing feral cat Trap/Neuter/Return program, and BernCo Blitz. Our Cat House and CAT! program focused on increasing cat adoptions, while our T/N/R and BernCo Blitz programs focused on reducing cat overpopulation through high-volume spay/neuter efforts. The Robbie Jones Memorial Cat House is a state-of-the-art facility featuring communal indoor/outdoor living for our felines. Cats living in the house are adopted quickly because the environment allows adopters to interact with them in a more natural environment. CAT! Partners, cat-friendly businesses such as retailers, feature one adoptable cat at a time. Over 125 cats found homes last year thanks to the efforts of these businesses.

Our dedicated staff and volunteers continued to provide spotless living quarters, regular health checks, increased daily exercise as well as behavior rehabilitation and enrichment activities for every pet on our campus. Our Meet-Your-Match™ program, new training services and our Behavioral Helpline reduced adoption returns from 6% to 5% and owner relinquishments by 23% overall. As a result, our team found new homes for 3,919 pets. While this number is lower than 2008, intakes were also down, with the most significant decrease in owner surrenders. We believe spay/neuter efforts and behavior services contributed to reduced intakes.

Other life-saving efforts included our Foster Care Program which raised 511 puppies and 859 kittens, allowing them to grow up and be placed in forever homes. While we are proud of this program's success, it points to the ongoing need to push forward with high-volume spay/neuter efforts.

Finally, given all our adoption programs, our euthanasia numbers dropped once again, down 9% from 2008. Only 1.6% of healthy animals were euthanized for space. Our goal for 2010 is to find loving homes for 100% of healthy pets that come under our care.

veterinary medicine

The Veterinary Clinic has exceeded all expectations in services provided for low-income pet owners. After its first year of operation it was clear that the demand far exceeds our capacity. As a result, the Veterinary Clinic shifted focus in 2009 to urgent and emergency care only. The pets receiving care represented the most critical cases including gunshot injuries, broken limbs, and tumor removals. Even with the shift, the number of pets served increased by 12% over 2008 to 7,275. Spay/neuter surgeries reached a new high with 8,772 pets sterilized, an increase of 10% over 2008. Feral cat Trap/Neuter/Return efforts saw the biggest increase with 1,181 fixed versus 390 in 2008. It is our hope that these high-volume sterilization efforts will continue to reduce the number of homeless, unwanted pets in our community.

behavior and training

The number one reason owners relinquish their pets to a shelter is for behavioral issues. Our goal is to support these owners with expert advice so that pets stay with their original owners. In 2009, our Behavior Helpline team handled close to 400 calls. The Behavior Helpline (505.938.7900) supports new adopters as well, solving issues as pets adjust to their new homes. Our return rate of adopted pets was down to 5% from 9% in 2007, so we know our program is working! Train Humane classes were introduced in June 2009. The classes are available to all dog owners, not just adopters. This rewards-based training teaches basic life skills for dogs – come, sit, wait and down. It has been well subscribed from day one.

shelter transfer program

Animal Humane is proud to support New Mexico's shelters by enabling them to transfer selected pets from their facilities to ours. Given our high adoption rate, we are the best chance these pets have for finding a loving home. With the decrease in intakes in 2009, other New Mexico shelters benefitted as we were able to transfer 750 pets to Animal Humane for adoption, an increase of 31% over 2008. This service saved hundreds of lives as our adoption rate for these pets is close to 100%. It also served the broader community by assisting shelters in other New Mexico locations.



3,919 pets found
forever homes



raising awareness in our community

Animal Humane staff routinely offers tours to youth groups and provides volunteer opportunities to high school students who are fulfilling their community service requirements. Our staff and volunteer outreach team is also available to speak on a wide-range of animal welfare issues. To schedule a tour or talk, please call 505.938.7877.

financial information

Expenses

Animal Care and Services	\$2,583,888	69.1%
Management and General	\$550,970	14.7%
Donor Development and Fundraising	\$413,130	11.1%
Public Relations and Marketing	\$134,249	3.6%
Community Outreach and Education	\$54,592	1.5%

Total Functional Expenses **\$3,736,829**

Income

General Contributions	\$1,787,861	36.2%
Adoption/Training/Animal Care Fees	\$954,108	19.3%
Bequests and Planned Gifts	\$643,297	13.0%
Retail/Facilities Revenue	\$449,708	9.1%
Special Events (net of expenses)	\$105,470	2.1%
Investment Interest/Dividends (net of expenses)	\$993,656	20.1%

Total Support and Revenue **\$4,934,100**

Net Operating Gain (Loss) **\$1,197,271**



volunteers

Volunteers are critical to Animal Humane. Volunteers supply enrichment to every pet that comes through our doors by providing TLC, exercise, training and grooming. In an effort to increase the adoptability of our pets, manners training for dogs and clicker training for cats was introduced in 2009. Volunteers are playing a key role in these efforts. They also support our organization by greeting potential adopters, answering phones, helping with our fundraising events, adoption events and working in our thrift store. We could not provide the level of care and service we strive for without them. In 2009, our active volunteer pool of 222 individuals contributed a whopping 25,000 hours. This remarkable number represents a 39% increase over 2008 and the equivalent of 12 full-time employees. We are truly grateful for the gift of their time. If you are interested in becoming a volunteer, please complete our application found at AnimalHumaneNM.org

development

Animal Humane | New Mexico is blessed with a large and loyal family of donors. Gifts both large and small enable us to deliver the quality care and service we are committed to. Wills and bequests made up almost 18% of our operating budget and are a critical means of support. We are grateful to our many corporate sponsors who provide both financial and in-kind support. Finally, special events such as the Flying Star Café Cookie Campaign, Doggie Dash & Dawdle and Art for the Animals provide revenue, but also give the community the opportunity to celebrate the pets in our lives.

Your support allows us to
fulfill our mission.

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Peggy Weigle

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Every pet shown
in this report
found a loving
home with your
support.

monetary contributions

Every gift to our organization makes a difference. Monetary contributions of all sizes, in-kind donations of goods and services, and the precious gift of volunteer time, permit us to improve the lives of thousands of homeless pets annually. We extend our profound thanks to the donors listed below. We only wish there was space to recognize every contributor who invests in our organization.

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