

annual report

2010-2011



educate



adopt



400+ Dedicated Volunteers

support



Animal Humane
NEW MEXICO



community



veterinary care

transforming lives one pet at a time.

Details provided in the following sections are computed for our fiscal year running July 1, 2010 – June 30, 2011.

at a glance

Total Pets Served	21,366
Total People Served*	22,180
Staff	79
Volunteers	410
Staff to Volunteer Ratio	1:5

adoption statistics

Pets Received

Owner Relinquishments	2,993	53%
Strays	1,616	28%
Pets Transferred in From Other NM Agencies	743	13%
Adoption Returns	345	6%
Total Pets Received**	5,697	

Pets Adopted, Returned to Owner or Transferred

Dogs	2,922	60%
Cats	1,940	40%
Total	4,862	

Outcome of Pets Not Adopted

Pets Euthanized for Health or Medical Reasons	759	73%
Pets Euthanized for Space	0	0%
Pets Available for Adoption on 6/30/11	284	27%
Total	1,043	

Euthanasia Rate for Health or Medical Reasons	13%
Euthanasia Rate for Space	0%

* Total people served is comprised of owner-relinquishments, adopters, outreach attendees, pet food bank recipients, domestic violence victims, and clients served at our donor-subsidized veterinary clinic.

** 208 animals were in our care at the start of FY 2011

did you know?

Since 2006, Animal Humane has performed **42,000 spay/neuter** surgeries at our **donor-subsidized clinic**.

Since 1965, Animal Humane has provided humane support services to pets and their owners. Animal Humane was founded to provide a second chance for Albuquerque's strays. For 47 years we have remained true to our mission.

Our Mission: To improve the lives of companion animals through sheltering, adoption, community education, providing quality low-cost veterinary services to families in need, and programs that reduce pet overpopulation.

core values

Animal Humane | New Mexico upholds the following values for all people and animals:

- Compassion for all who are vulnerable, suffering, frightened, or in need.
- Respect in all relationships and interactions.
- Accountability for our actions as they impact our community.
- Quality of our care and services.
- Safety in all of our environments.
- Stewardship of the organization.



Henrietta, adopted 9/8/11

donor-subsidized veterinary medicine

Since opening in September 2007, our donor-subsidized clinic has been a safety net for low-income pet owners and their pets. Over one-third of our clinic's clients are senior citizens—for many of them, their pet is their only family and our clinic services enable these owners to care for and keep their beloved pets in their lives. In addition to providing urgent and emergency care for over 4,300 clients last fiscal year, the clinic housed 30 pets for victims of domestic violence through our Emergency Shelter program. Reducing pet overpopulation can only be achieved by an aggressive spay/neuter program and our clinic continues to be the community's highest volume spay/neuter operation both for owned pets and for feral, free-roaming cats through our Trap-Neuter-Return (TNR) program. Finally, in caring for our shelter pets, Animal Humane's clinic team performed 7,900 veterinary checks and completed hundreds of corrective surgeries so more homeless pets could be adopted into loving homes.

adoptions and animal care

In January 2010, we committed ourselves to finding homes for 100% of the healthy pets in our care. We are proud to report that we have maintained this adoption rate that led to the placement of over 4,800 homeless pets in loving homes last fiscal year. Of those pets, nearly 1,500 needed and received special medical and behavioral care that ultimately led to their adoption. In this same period, our amazing foster team and parents cared for over 1,380 puppies and kittens.

Saving over 4,800 lives required the dedication and commitment of the adoption staff, the animal care team, and volunteers as well as expert promotion by our marketing team. Our immaculate facilities, from our Main Campus to our two additional adoption locations at 9132 Montgomery Blvd. NE and 10700 Corrales Rd. NW, attracted record numbers of potential adopters, resulting in more exposure and placement for homeless pets.



100% of the healthy pets in our care have found loving homes for 22 consecutive months...and counting!

project fetch

Since 2009, 1,976 pets' lives have been saved through our Project Fetch program. Less fortunate shelters across New Mexico count on Animal Humane to save the lives of the pets they cannot. Pets are transported to us on a weekly basis as space permits so our adoption team can find them new homes. Donations in support of this work extend far beyond Albuquerque's boundaries benefitting shelters from Roswell to the Four Corners area.



Feliz, a 5-year-old Lab/Sharpei mix, was one of 22 pets transferred from Santa Fe to help evacuees displaced by 2011 wildfires.

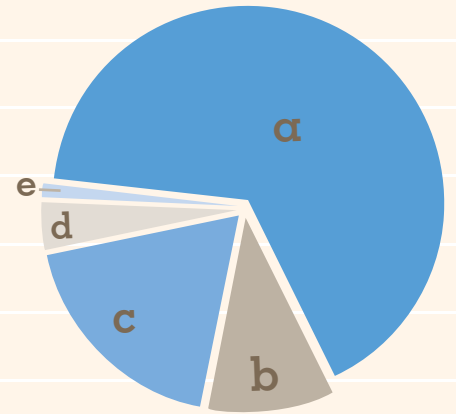
financial information

In 2010, Animal Humane moved from a calendar budget cycle (January-December) to a fiscal year running July 1-June 30. **The financials presented in this report cover an 18-month period, January 1, 2010-June 30, 2011.** Future annual reports will cover a 12-month time frame from July 1 through June 30.

Expenses

a. Animal Care and Services	\$4,930,047	66%
b. Management and General	\$784,089	10%
c. Donor Development and Fundraising	\$1,389,430	19%
d. Public Relations and Marketing	\$294,739	4%
e. Community Outreach and Education	\$83,657	1%

Total Functional Expenses* \$7,481,962



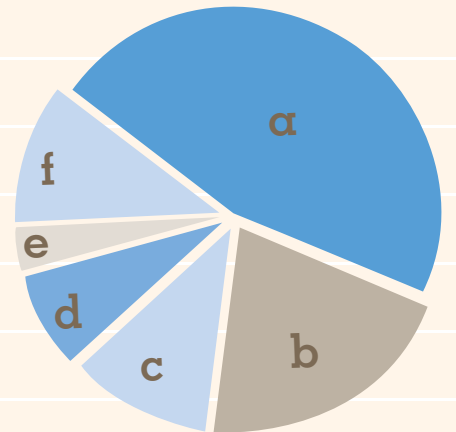
Animal Humane generates \$5.48 for every \$1 spent on fundraising costs. This is 57% above the industry standard of \$3.50. We are a private 501(c)(3) nonprofit organization that receives no city, state or federal funding. We rely solely on private donations and the revenue we generate to care for thousands of homeless pets in New Mexico each year.

Income

a. General Contributions	\$3,643,640	46%
b. Adoption/Training/Animal Care Fees	\$1,616,672	21%
c. Bequests and Planned Gifts	\$896,125	11%
d. Retail Revenue	\$602,377	8%
e. Special Events	\$270,113	3%
f. Investment Interest/Dividends	\$876,092	11%

Total Support and Revenue* \$7,905,019

Net Operating Gain (Loss) \$423,057



*Includes In-Kind Contributions



Sly, adopted 10/26/10

our vision:

A society in which every animal is treated with respect and compassion.

volunteers

Animal Humane is blessed by the dedication of hundreds of volunteers who selflessly share their time and talents with our organization—and more importantly, the homeless pets we serve. Their gifts are many. They work hours, weeks, sometimes months to teach a single pet to trust again or walk with confidence on a leash. Others photograph our pets and detail their personalities for website profiles—efforts that speed placement in loving homes. They groom our pets, meticulously clean their living spaces, assist with surgical recovery or foster young, ill or shy pets in their homes. Our volunteers devote themselves to the pets we serve. **Last year, 410 volunteers contributed 38,522 hours to our organization—the equivalent of 18.5 full-time employees.** Without our faithful volunteers, Animal Humane could not maintain the quality care and services we delivery year-round. We are forever grateful for the extraordinary gift of their never-ending compassion for homeless pets.

All **photos featured** in this report were taken by **Animal Humane volunteers.**

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Peggy Weigle

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behavior and training

Our behavior team contributes to the well-being of pets in our community every day. From teaching life skills to shelter dogs, to socializing fearful cats and training volunteers on safe pet handling, our team helps homeless pets in need. Their expert advice to over 500 pet owners calling our free Behavior Helpline (505.938.7900) is working to solve behavior problems thereby preventing countless owner relinquishments. By providing Train Humane™ obedience and agility classes, our staff teaches the benefits of positive, rewards-based dog training that provides a successful foundation for a lasting partnership. All of these efforts contribute to our low adoption return rate of 6%.



Volunteer working on manners with pet resident, Llana

raising awareness in our community

Humane education is currently focused around the need to spay or neuter your pet, teaching children how to care for their pets, and our newest program, 505 Pit Crew, which focuses on redirecting young Pit Bull owners from fighting their dogs to training them to compete in agility. Our staff and volunteers visit schools, community centers, and Native American Pueblos. Animal Humane staff and volunteers are also available to speak to groups and organizations and to conduct campus tours to deliver these critical messages.



Julius, adopted 6/1/11

development

Since 1965, our faithful donors have made it possible for Animal Humane to save lives on a daily basis. From those of you who participate in employee work place campaigns, to pet loving people who include us in their estate plans or make monthly contributions. From your families who join us in November to run and walk at Doggie Dash & Dawdle, to our friends who donate their possessions to our Re:tail thrift and consignment store; and our cherished volunteers who love our pets as if they were their own. You, our precious donors, have helped our organization thrive for 47 years. Animal Humane deeply values the faithful support of our contributors. We are working hard to maintain the trust you have placed in us and look forward to all that we will accomplish together in the coming year.

monetary contributions

(1/1/10-6/30/11)

Every gift to Animal Humane makes a difference. Monetary gifts of every size, in-kind donations of goods and professional services and the beautiful gift of volunteer time, allow us to offer diverse services to the pets and pet owners who need us most. Animal Humane extends our profound thanks to the donors listed below and to each contributor who invests in our work. We sincerely wish there was space to honor each and every one of you who make our life-saving work possible.

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- Robbie Jones Animal Welfare Fund

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Fred, adopted 7/1/11,
plays ball in our dog park.

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Walter & Patricia Walkow
Elizabeth Waltman
Donald W. Webb
Bill & Jamie Weigle

Lt. Col. Mark R. Welch
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Francis Tom Whalen
Mae K. Wheeler
Whole Foods Market
Zita M. Whorf
Victor & Stephanie Wiebe
Vickie R. Wilcox
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David & Susan Willis
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Jan Wiste
Lynn Wombold
Les & Margaret Wood
Mary A. Woodward
Robert Workhoven
Workspace Dynamics, Inc.
Paul & Gudrun Wright
Phillip & Donna Young

in-kind contributions

\$100,000+
99.5 Magic FM / 93.3 KOB-FM
Citadel Broadcasting

\$50,000-\$99,999
KRQE News 13/KASA FOX 2

\$10,000-\$24,999
Albuquerque Journal
Forever Lawn New Mexico
REDW The Rogoff Firm

\$5,000-\$9,999
Ashley Furniture
Stuart & Diane Bloom
ClearChannel Outdoor
Comcast
Dorskocil Pet Products
Flying Star Cafe &
Satellite Coffee

High Desert Dog
Lamar Advertising
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Sandoval Signpost
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Albuquerque The Magazine
All Sports Trophies
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Crystal Springs
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David Mount
Tameia Phillips
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Qwerque Creations
REI



Shadow, adopted 7/1/10

Mariana R. Roumell-Gasteyer
RSG Roofing Supply Group
Dianna Shomaker
Sign & Image Factory
Emily Timberlake
Ultimate Electronics
Joyce E. Walpole
Mary Sue Walsh
Weems Gallery & Framing
JD Wellborn
Juanita Westberg

Every effort has been made to provide a complete and accurate list of gifts received January 1, 2010 through June 30, 2011. Please accept our sincere apologies for any errors or omissions.